

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

## The City of Rogue River Failed to Correct a Significant Deficiency

Our water system recently violated a drinking water requirement. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we are doing to correct this situation.

A routine inspection conducted on October 11, 2018 by OHA-Drinking Water Services found the nature of these items relate to a parking area <100' from a well head and two wells that are too close in proximity to each other in use in our water system. As required by (OAR) 333-061-0076(6)(a) and OAR 333-061-0040(1)(k), we were required to take action to correct all deficiencies or be in compliance with a state-approved action plan to make these corrections. However, we failed to take this action by the deadline established by Drinking Water Services.

### What should I do?

- There is nothing you need to do. **You do not need to boil your water or take other corrective actions.** However, if you have specific health concerns, consult your doctor.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water.

General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791, or OHA's Drinking Water Program at (971) 673-0405.

### What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours.

*\* Although our drinking water is adequately treated; we are required to advise you that inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.\**

These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

With that said this water source has been and was continually tested and monitored for decades with absolutely no indication of any Public Health concerns.

### What is being done?

As we are unable to relocate an RV storage facility on private property, we have currently discontinued use of the well until the City and The Oregon Health Authority can find an agreeable solution. We are also in the process of applying for a waiver for the well system as there is no perceived actual risk to the water supply. We will be working closely with Oregon Health Authority on resolving these issues in a timely manner.

For more information, please contact Michael Bollweg at 541-582-4401 or mail to Box 1137, Rogue River Oregon 97537.

*\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.\**

This notice is being sent to you by The City of Rogue River. State Water System ID# 4100712.

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